

Prices
effective from
1st January
2012

Calls from home residential tariffs



Telephone charges

Phone packages (including line rental)

Package	Price (per month)
Talk Weekends	£13.90 line rental
Talk Evenings & Weekends	£4.00 + £13.90 line rental
Talk Unlimited	£8.00 + £13.90 line rental
Talk Weekends Local ^{***}	£13.90 line rental
Talk Off Peak ^{**}	£13.90 line rental
Talk Evening and Weekends Local [*]	£2.00 + £13.90 line rental
Additional standard lines (per line)	£13.90 line rental
Talk Anywhere 200	£9.20 + £13.90 line rental
Talk Anywhere 400	£17.35 + £13.90 line rental
Talk Anywhere 800	£29.60 + £13.90 line rental

Your phone service must be kept for a minimum of 12 months.

^{*} Not available to new customers.

^{**} Not available with other products such as TV or Broadband

^{***} Previously called 4p plan and not available to new customers

Additional phone services (must be taken with a phone package)

Service	Price (per month)
Talk International [*]	£1.75
Talk International £2	£2.00
Talk Mobile [*]	£1.75
Talk Mobile £2	£2.00
Itemised Billing	Free

^{*}Talk international and Talk Mobile are not available to new customers.

Calling features

Service	Price (per month)
Free Voicemail*	FREE
1471 Last Calling Number [◇]	FREE
141 Number Conceal	FREE
Voicemail Plus*	£2.05
Ring Back When Free**	£2.05
Caller Display****	£2.05
Quick Dial	£2.05
Call Divert***	£2.05
Call Barring	£2.05
Call Waiting*	£2.05
Reminder Call	£2.05
3-Way Calling***	£2.05
Sending a text message from your Virgin Phone	10.22p
Anonymous Caller Rejection [†]	£2.55
Alarm call	£9.18

* Voicemail and Call Waiting cannot be active on the same phone line.

** Dependant on area. Customers in some areas may incur a charge of 35.74p per use.

*** The caller is charged only for the call to the dialled number at normal rates. You will be charged for the diverted part of the call from when the call is answered. Each participant in a 3 way call pays the normal dialled rate for the part of the call they dialled.

[†] This feature is not available as part of a features bundle.

[◇] Calling 1471 is free, but if you choose to return the call (that's Option 3) you will be charged 16.34p, in addition to your call charges - just listen to the announcement carefully.

**** Availability depends on area.

Feature bundles

Bundle	Services Included	Price (per month)
Any combination of two or more features [†]	See list above	£3.60

[†] Available on ex-ntl only.

Direct dialled call charges

Call charges are shown in pence per minute but you will be charged for the time you are connected to the network.

Call durations are accurate to plus or minus 1.1 seconds and rounded up to the next minute. Charge band periods are accurate to within plus or minus one minute.

Call charges are rounded up to the next penny. A call connection charge of 13.24p per call applies unless otherwise stated.

Please note that VAT is applied at the rate prevailing when your bill is prepared, not when the call is made.

Call rates to UK local and national numbers (geographic calls, numbers starting with 01, 02 or 03)

	Daytime Monday - Friday 6am - 6pm Pence per minute	Evening Monday - Friday Before 6am & after 6pm Pence per minute	Weekend Midnight on Friday to Midnight on Sunday Pence per minute
Talk Off Peak	8.68p	5.1p (for first 60 mins) ¹	5.1p (for first 60 mins) ¹
Talk Weekends	8.68p	8.68p	Included in monthly fee ¹
Talk Evening & Weekends	8.68p	Included in monthly fee ¹	Included in monthly fee ¹
Talk Unlimited	Included in monthly fee ¹	Included in monthly fee ¹	Included in monthly fee ¹
Talk Weekends Local***	8.68p	8.68p	Included in monthly fee ¹²
Talk Evening & Weekends Local*	8.68p	Included in monthly fee ¹²	Included in monthly fee ¹²

¹ Call connection fee does not apply. 8.68p per minute after 60 minutes. Redial to avoid call charges.

² Local (calls to the same or adjacent STD codes) calls are included in monthly fee, national (calls to non local and non adjacent STD) calls are not included.

Call rates to UK mobile phones

Virgin Mobile	Standard Call Rate (ppm)		
	Daytime ²	Evening ³	Weekend ³
Talk Weekends	19.35 ⁴	14.25 ⁴	Included ¹
Talk Evening & Weekends	19.35 ⁴	Included ¹	Included ¹
Talk Unlimited	Included ¹	Included ¹	Included ¹
Talk Anywhere	Included ¹	Included ¹	Included ¹
Talk Off Peak ^{**}	19.35 ⁴	Included ¹	Included ¹
Talk Weekends Local ^{***}	19.35 ⁴	14.25 ⁴	Included ¹
Talk Evening & Weekends Local [*]	19.35 ⁴	Included ¹	Included ¹

¹ Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes.

² Inclusive calls are for the first 60 minutes of a call, 19.35p per minute thereafter, redial to avoid call charges.

³ Inclusive calls are for the first 60 minutes of a call, 14.25p per minute thereafter, redial to avoid call charges.

⁴ Call rates for customers with Talk Mobile £2 are 10p daytime and 10p evening, and customers on the legacy Talk Mobile product the rates are 12.97p daytime and 9.54p evening.

Calls to 'active' Virgin Mobile numbers are free. As with your landline calls, re-dial before 60 mins to avoid call charges. To be "active", the Virgin Mobile number called must have originated a chargeable outbound event (call, SMS, data session) within the previous 90 days. Remember that if you call a Virgin Mobile number that is roaming overseas, that number will still be charged any applicable roaming tariff, even though your part of the call may be free. Please note that new activations (e.g. new connections or numbers ported into Virgin Mobile) may take up to 72 hours to be recorded by our landline billing systems. Calls made prior to the number being recorded will be charged at the standard rate.

^{*} Not available to new customers. ^{**} Not available with other products such as TV or Broadband.

^{***} Previously called 4p plan and not available to new customers.

Talk Plans	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂ , T-Mobile, Orange, Vodafone	19.35	14.25
Three	31.61	24.46

Talk Mobile (Not available to new customers)	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂ , T-Mobile, Orange, Vodafone	12.97	9.54
Three	21.17	16.38

Talk Mobile £2	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂ , T-Mobile, Orange, Vodafone, Three	10	10

Talk Weekends Local [*]	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂	25.48	24.46
T-Mobile	29.56	21.39
Orange	28.54	22.42
Vodafone	26.5	15.27
Three	31.61	24.46

^{*} Previously called 4p plan and not available to new customers.

Call rates to 0845 (UKL)

Calls to these numbers, (and personal numbering services beginning 070XX), are not included in our Talk plans.

	Connection Fee (ppc)		Standard Call Rate (ppm)	
	Daytime	Evening	Daytime	Evening
0845 (UKL)	11.24	11.24	10.22	10.22

Call rates to 0870 (UKN)

	Connection Fee (ppc)			Standard Call Rate (ppm)		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Talk Weekends	11.24	11.24	Included ¹	10.22	10.22	Included ¹
Talk Evening & Weekends	11.24	Included ¹	Included ¹	10.22	Included ¹	Included ¹
Talk Unlimited	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹
Talk Anywhere	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹
Talk Off Peak**	11.24	Included ¹	Included ¹	10.22	Included ¹	Included ¹
Talk weekends local***	11.24	11.24	Included ¹	10.22	10.22	Included ¹
Talk Evening & Weekends Local*	11.24	Included ¹	Included ¹	10.22	Included ¹	Included ¹

¹ Call connection fee does not apply. 0870 calls are free for the first 60 minutes, 10.22ppm thereafter. Re-dial before 60 minutes to avoid call charges.

* Not available to new customers. ** Not available with other products such as TV or Broadband.

*** Previously called 4p plan and not available to new customers.

Call rates to Directory Enquiries Services

	Dial Code	Connection Fee (ppc)		Standard Call Rate (ppm)	
		Daytime	Evening	Daytime	Evening
Virgin Media	118120	70.47	70.47	60.26	60.26
Virgin Media***	118180	FREE	FREE	FREE	FREE
Virgin Media	118770	40.85	40.85	0	0
Virgin Media	118878	70.47	70.47	29.62	29.62
Virgin Media - International	118003	153.19	153.19	122.55	122.55
Virgin Media - International	118190	153.19	153.19	122.55	122.55
BT	118500	49	49	139	139
BT	118707	51	51	0	0
BT - International	118505	99	99	299	299
Oxfam	118918	60.26	60.26	14.3	14.3
The Number	118118	170	170	129**	129**
The Number	118811	50	50	0	0
The Number	118888	188	188	129**	129**
The Number - International	118661	200	200	186	186
Yell*	118020	80.68	80.68	14.3	14.3
Yell*	118247	132	132	40	40
Yell*	118248	132	132	40	40

* Ex-Telewest customers only.

** Billed per minute, chargeable after the first 60 seconds.

*** Subject to Fair Use Policy (<http://shop.virginmedia.com/phone/compare-packages.html>).

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

Calls from Northern Ireland to the Irish Republic are charged at the call rates to UK local and national numbers shown on page 3. Calls to mobiles registered in the Irish Republic will be charged at the rates for Ireland quoted on page 10.

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
AFGHANISTAN	168.51	40.85	50
AFGHANISTAN (MOBILE)	203.24	66.38	50
ALBANIA	105.19	18.38	20
ALBANIA (MOBILE)	139.91	43.91	20
ALGERIA	105.19	30.64	30
ALGERIA (MOBILE)	139.91	56.16	30
ANDORRA	59.24	9.18	20
ANDORRA (MOBILE)	92.93	34.72	20
ANGOLA	168.51	18.38	30
ANGOLA (MOBILE)	203.24	43.91	30
ANGUILLA	105.19	30.64	30
ANGUILLA (MOBILE)	139.91	56.16	30
ANTARCTICA	168.51	61.28	100
ANTIGUA & BARBUDA	122.55	18.38	30
ANTIGUA & BARBUDA (MOBILE)	157.28	43.91	30
ANTILLES	168.51	30.64	30
ANTILLES (MOBILE)	203.24	56.16	30
ARGENTINA	168.51	6.12	10
ARGENTINA (MOBILE)	203.24	30.64	10
ARMENIA	168.51	24.51	30
ARMENIA (MOBILE)	203.24	50.04	30
ARUBA	168.51	18.38	30
ARUBA (MOBILE)	203.24	43.91	30
ASCENSION ISLAND	168.51	61.28	100
AUSTRALIA	44.93	3.06	10
AUSTRALIA (MOBILE)	81.7	30.64	10
AUSTRIA	59.24	3.06	10
AUSTRIA (MOBILE)	92.93	30.64	10
AZERBAIJAN REPUBLIC	122.55	24.51	40
AZERBAIJAN REPUBLIC (MOBILE)	157.28	50.04	40
BAHAMAS	122.55	9.18	10
BAHAMAS (MOBILE)	157.28	34.72	10
BAHRAIN	168.51	30.64	10
BAHRAIN (MOBILE)	203.24	56.16	10
BANGLADESH	122.55	6.12	10
BANGLADESH (MOBILE)	157.28	10.22	10
BARBADOS	122.55	9.18	30
BARBADOS (MOBILE)	157.28	34.72	30
BELARUS	122.55	30.64	50
BELARUS (MOBILE)	157.28	56.16	50
BELGIUM	51.07	3.06	10
BELGIUM (MOBILE)	87.83	30.64	10
BELIZE	168.51	30.64	50
BELIZE (MOBILE)	203.24	56.16	50

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
BENIN	168.51	30.64	40
BENIN (MOBILE)	203.24	56.16	40
BERMUDA	122.55	9.18	10
BERMUDA (MOBILE)	157.28	34.72	10
BHUTAN	168.51	30.64	30
BHUTAN (MOBILE)	203.24	56.16	30
BOLIVIA	168.51	30.64	30
BOLIVIA (MOBILE)	203.24	56.16	30
BOSNIA-HERZEGOVINA	122.55	18.38	30
BOSNIA-HERZEGOVINA (MOBILE)	157.28	43.91	30
BOTSWANA	168.51	18.38	30
BOTSWANA (MOBILE)	203.24	43.91	30
BRAZIL	168.51	6.12	10
BRAZIL (MOBILE)	203.24	30.64	10
BRUNEI	168.51	18.38	10
BRUNEI (MOBILE)	203.24	43.91	10
BULGARIA	105.19	9.18	30
BULGARIA (MOBILE)	139.91	34.72	30
BURKINA FASO	168.51	30.64	40
BURKINA FASO (MOBILE)	203.24	56.16	40
BURUNDI	168.51	30.64	30
BURUNDI (MOBILE)	203.24	56.16	30
CAMBODIA	168.51	61.28	20
CAMBODIA (MOBILE)	203.24	86.81	20
CAMEROON	168.51	18.38	40
CAMEROON (MOBILE)	203.24	43.91	40
CANADA	30.64	3.06	20
CAPE VERDE	168.51	40.85	50
CAPE VERDE (MOBILE)	203.24	66.38	50
CAYMAN ISLANDS	122.55	18.38	20
CAYMAN ISLANDS (MOBILE)	157.28	43.91	20
CENTRAL AFRICAN REPUBLIC	168.51	40.85	100
CENTRAL AFRICAN REPUBLIC (MOBILE)	203.24	66.38	100
CHAD	168.51	40.85	40
CHAD (MOBILE)	203.24	66.38	40
CHILE	168.51	6.12	10
CHILE (MOBILE)	203.24	30.64	10
CHINA	168.51	3.06	10
CHINA (MOBILE)	203.24	30.64	10
CHRISTMAS ISLANDS	151.14	3.06	100
COCOS ISLANDS	151.14	3.06	100
COLOMBIA	168.51	18.38	10
COLOMBIA (MOBILE)	203.24	43.91	10
COMOROS ISLANDS	168.51	61.28	70
COMOROS ISLANDS (MOBILE)	203.24	86.81	70

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
CONGO	168.51	30.64	80
CONGO (DR)	203.24	40.85	70
CONGO (DR) (MOBILE)	231.83	66.38	70
CONGO (MOBILE)	267.57	56.16	80
COOK ISLANDS	168.51	81.7	100
COOK ISLANDS (MOBILE)	203.24	107.24	100
COSTA RICA	168.51	18.38	10
COSTA RICA (MOBILE)	203.24	43.91	10
Côte d'Ivoire	151.14	30.64	50
Côte d'Ivoire (MOBILE)	185.87	56.16	50
CROATIA	122.55	3.06	20
CROATIA (MOBILE)	157.28	30.64	20
CUBA	168.51	102.13	100
CUBA (MOBILE)	203.24	127.66	100
CYPRUS	59.24	3.06	10
CYPRUS (MOBILE)	92.93	30.64	10
CZECH REPUBLIC	59.24	3.06	10
CZECH REPUBLIC (MOBILE)	92.93	30.64	10
DENMARK	59.24	3.06	20
DENMARK (MOBILE)	92.93	30.64	20
DIEGO GARCIA	168.51	102.13	100
DIEGO GARCIA (MOBILE)	214.47	127.66	100
DJIBOUTI	168.51	40.85	80
DJIBOUTI (MOBILE)	203.24	66.38	80
DOMINICA	122.55	18.38	30
DOMINICA (MOBILE)	157.28	43.91	30
DOMINICAN REPUBLIC	122.55	18.38	10
DOMINICAN REPUBLIC (MOBILE)	157.28	43.91	10
EAST TIMOR	168.51	102.13	100
EAST TIMOR (MOBILE)	203.24	127.66	100
ECUADOR	168.51	30.64	30
ECUADOR (MOBILE)	203.24	56.16	30
EGYPT	168.51	18.38	20
EGYPT (MOBILE)	203.24	43.91	20
EL SALVADOR	168.51	30.64	50
EL SALVADOR (MOBILE)	203.24	56.16	50
EQUATORIAL GUINEA	168.51	40.85	50
EQUATORIAL GUINEA (MOBILE)	203.24	66.38	50
ERITREA	168.51	40.85	50
ERITREA (MOBILE)	203.24	66.38	50
ESTONIA	122.55	6.12	30
ESTONIA (MOBILE)	157.28	30.64	30
ETHIOPIA	168.51	30.64	50
ETHIOPIA (MOBILE)	203.24	56.16	50

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
FALKLAND ISLANDS	168.51	61.28	100
FAROE ISLANDS	59.24	30.64	30
FAROE ISLANDS (MOBILE)	92.93	56.16	30
FIJI	168.51	40.85	40
FIJI (MOBILE)	203.24	66.38	40
FINLAND	59.24	6.12	20
FINLAND (MOBILE)	92.93	30.64	20
FRANCE	51.07	3.06	10
FRANCE (MOBILE)	87.83	30.64	10
FRENCH GUIANA	168.51	30.64	20
FRENCH GUIANA (MOBILE)	203.24	56.16	20
FRENCH POLYNESIA	168.51	40.85	50
FRENCH POLYNESIA (MOBILE)	203.24	66.38	50
GABON	168.51	30.64	80
GABON (MOBILE)	203.24	56.16	80
GAMBIA	168.51	30.64	80
GAMBIA (MOBILE)	203.24	56.16	80
GEORGIA	168.51	18.38	20
GEORGIA (MOBILE)	203.24	43.91	20
GERMANY	51.07	3.06	10
GERMANY (MOBILE)	87.83	30.64	10
GHANA	168.51	9.18	20
GHANA (MOBILE)	203.24	34.72	20
GIBRALTAR	59.24	6.12	20
GIBRALTAR (MOBILE)	92.93	30.64	20
GREECE	44.93	3.06	10
GREECE (MOBILE)	81.7	30.64	10
GREENLAND	168.51	61.28	100
GREENLAND (MOBILE)	203.24	86.81	100
GRENADA	139.91	18.38	30
GRENADA (MOBILE)	168.51	43.91	30
GUADELOUPE	168.51	18.38	30
GUADELOUPE (MOBILE)	203.24	43.91	30
GUAM	168.51	30.64	10
GUAM (MOBILE)	203.24	56.16	10
GUATEMALA	168.51	30.64	20
GUATEMALA (MOBILE)	203.24	56.16	20
GUINEA	168.51	30.64	90
GUINEA (MOBILE)	203.24	56.16	90
GUINEA-BISSAU	168.51	81.7	100
GUINEA-BISSAU (MOBILE)	203.24	107.24	100
GUYANA	168.51	40.85	50
GUYANA (MOBILE)	203.24	66.38	50
HAITI	168.51	30.64	50
HAITI (MOBILE)	203.24	56.16	50

* Subject to subscription to Talk International.

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
HONDURAS	168.51	30.64	40
HONDURAS (MOBILE)	203.24	56.16	40
HONG KONG	92.93	3.06	10
HONG KONG (MOBILE)	127.66	28.59	10
HUNGARY	59.24	3.06	10
HUNGARY (MOBILE)	92.93	30.64	10
ICELAND	122.55	6.12	20
ICELAND (MOBILE)	157.28	30.64	20
INDIA	105.19	6.12	10
INDIA (MOBILE)	139.91	10.22	10
INDONESIA	168.51	18.38	20
INDONESIA (MOBILE)	203.24	43.91	20
INTERNATIONAL FREEPHONE	0	0	0
INTERNATIONAL PRS	389.11	294.29	294.29
IRAN	168.51	9.18	20
IRAN (MOBILE)	203.24	34.72	20
IRAQ	168.51	18.38	20
IRAQ (MOBILE)	214.47	43.9	20
IRELAND	30.64	3.06	10
IRELAND (MOBILE)	64.34	30.64	10
ISRAEL	122.55	3.06	10
ISRAEL (MOBILE)	157.28	30.64	10
ITALY	51.07	3.06	10
ITALY (MOBILE)	87.83	30.64	10
JAMAICA	122.55	6.12	30
JAMAICA (MOBILE)	157.28	30.64	30
JAPAN	105.19	3.06	10
JAPAN (MOBILE)	139.91	30.64	10
JORDAN	168.51	18.38	10
JORDAN (MOBILE)	203.24	43.91	10
KAZAKHSTAN	122.55	30.64	20
KAZAKHSTAN (MOBILE)	157.28	56.16	20
KENYA	168.51	18.38	30
KENYA (MOBILE)	203.24	43.91	30
KIRIBATI	168.51	81.7	100
KIRIBATI (MOBILE)	203.24	107.24	100
KOREA (NORTH)	231.83	81.7	80
KOREA (SOUTH)	267.57	6.12	10
KOREA (SOUTH) (MOBILE)	302.3	30.64	10
KUWAIT	168.51	18.38	30
KUWAIT (MOBILE)	203.24	43.91	30
KYRGYZSTAN	122.55	30.64	30
KYRGYZSTAN (MOBILE)	157.28	56.16	30
LAOS PDR	168.51	40.85	20
LAOS PDR (MOBILE)	203.24	66.38	20
LATVIA	105.19	6.12	20
LATVIA (MOBILE)	139.91	30.64	20

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
LEBANON	168.51	18.38	30
LEBANON (MOBILE)	203.24	43.91	30
LESOTHO	168.51	30.64	40
LESOTHO (MOBILE)	203.24	56.16	40
LIBERIA	168.51	30.64	60
LIBERIA (MOBILE)	203.24	56.16	60
LIBYA	105.19	30.64	60
LIBYA (MOBILE)	139.91	56.16	60
LIECHTENSTEIN	59.24	9.18	30
LIECHTENSTEIN (MOBILE)	92.93	34.72	30
LITHUANIA	122.55	6.12	20
LITHUANIA (MOBILE)	157.28	30.64	20
LUXEMBOURG	59.24	3.06	10
LUXEMBOURG (MOBILE)	92.93	30.64	10
MACAO	168.51	24.51	10
MACAO (MOBILE)	203.24	50.04	10
MACEDONIA	105.19	18.38	20
MACEDONIA (MOBILE)	139.91	43.91	20
MADAGASCAR	168.51	30.64	60
MADAGASCAR (MOBILE)	203.24	56.16	60
MALAWI	168.51	18.38	30
MALAWI (MOBILE)	203.24	43.91	30
MALAYSIA	105.19	6.12	10
MALAYSIA (MOBILE)	139.91	30.64	10
MALDIVES	168.51	40.85	100
MALDIVES (MOBILE)	203.24	66.38	100
MALI	168.51	40.85	50
MALI (MOBILE)	203.24	66.38	50
MALTA	59.24	9.18	20
MALTA (MOBILE)	92.93	34.72	20
MARSHALL ISLANDS	168.51	40.85	40
MARSHALL ISLANDS (MOBILE)	214.47	66.38	40
MARTINIQUE	168.51	18.38	20
MARTINIQUE (MOBILE)	203.24	43.91	20
MAURITANIA	168.51	30.64	40
MAURITANIA (MOBILE)	203.24	56.16	40
MAURITIUS	168.51	30.64	20
MAURITIUS (MOBILE)	203.24	56.16	20
MAYOTTE	168.51	30.64	100
MAYOTTE (MOBILE)	203.24	56.16	100
MEXICO	168.51	9.18	20
MEXICO (MOBILE)	203.24	34.72	20
MICRONESIA	168.51	30.64	40
MOLDOVA	168.51	18.38	30
MOLDOVA (MOBILE)	203.24	43.91	30

* Subject to subscription to Talk International.

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
MONACO	59.24	6.12	20
MONACO (MOBILE)	92.93	30.64	20
MONGOLIA	168.51	40.85	20
MONGOLIA (MOBILE)	203.24	66.38	20
MONTENEGRO	105.19	18.38	60
MONTENEGRO (MOBILE)	139.91	43.91	60
MONTserrat	122.55	30.64	30
MONTserrat (MOBILE)	157.28	56.16	30
MOROCCO	105.19	18.38	20
MOROCCO (MOBILE)	139.91	43.91	20
MOZAMBIQUE	168.51	24.51	20
MOZAMBIQUE (MOBILE)	203.24	50.04	20
MYANMAR (BURMA)	231.83	40.85	60
MYANMAR (BURMA) (MOBILE)	267.57	66.38	60
N. MARIANAS IS.	168.51	61.28	10
N. MARIANAS IS. (MOBILE)	203.24	86.81	10
NAMIBIA	168.51	18.38	20
NAMIBIA (MOBILE)	203.24	43.91	20
NAURU	168.51	102.13	100
NAURU (MOBILE)	203.24	127.66	100
NEPAL	168.51	61.28	30
NEPAL (MOBILE)	203.24	86.81	30
NETHERLANDS	44.93	3.06	10
NETHERLANDS (MOBILE)	81.7	30.64	10
NEW CALEDONIA	168.51	40.85	50
NEW CALEDONIA (MOBILE)	203.24	66.38	50
NEW ZEALAND	59.24	3.06	20
NEW ZEALAND (MOBILE)	92.93	30.64	20
NICARAGUA	168.51	30.64	30
NICARAGUA (MOBILE)	203.24	56.16	30
NIGER	168.51	18.38	30
NIGER (MOBILE)	203.24	43.91	30
NIGERIA	168.51	9.18	20
NIGERIA (MOBILE)	203.24	34.72	20
NIUE ISLANDS	168.51	81.7	100
NIUE ISLANDS (MOBILE)	203.24	107.24	100
NORFOLK ISLANDS	168.51	102.13	100
NORFOLK ISLANDS (MOBILE)	203.24	127.66	100
NORWAY	59.24	3.06	20
NORWAY (MOBILE)	92.93	30.64	20
OMAN	168.51	30.64	30
OMAN (MOBILE)	203.24	56.16	30

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
PAKISTAN	105.19	6.12	20
PAKISTAN (MOBILE)	139.91	10.22	20
PALAU	168.51	61.28	60
PALESTINE	92.93	18.38	40
PALESTINE (MOBILE)	127.66	43.91	40
PANAMA	168.51	18.38	20
PANAMA (MOBILE)	203.24	43.91	20
PAPUA NEW GUINEA	168.51	81.7	80
PAPUA NEW GUINEA (MOBILE)	203.24	107.24	80
PARAGUAY	168.51	24.51	20
PARAGUAY (MOBILE)	203.24	50.04	20
PERU	168.51	40.85	10
PERU (MOBILE)	203.24	66.38	10
PHILIPPINES	168.51	9.18	30
PHILIPPINES (MOBILE)	203.24	34.72	30
POLAND	59.24	3.06	10
POLAND (MOBILE)	92.93	30.64	10
PORTUGAL	59.24	3.06	10
PORTUGAL (MOBILE)	92.93	30.64	10
PUERTO RICO	122.55	6.12	10
QATAR	168.51	24.51	40
QATAR (MOBILE)	203.24	50.04	40
REUNION	168.51	18.38	20
REUNION (MOBILE)	203.24	43.91	20
ROMANIA	122.55	6.12	10
ROMANIA (MOBILE)	157.28	30.64	10
RUSSIA	122.55	6.12	10
RUSSIA (MOBILE)	157.28	30.64	10
RWANDESE REPUBLIC	168.51	24.51	30
RWANDESE REPUBLIC (MOBILE)	203.24	50.04	30
SAMOA (US)	231.83	30.64	10
SAMOA (US) (MOBILE)	267.57	56.16	10
SAMOA (WESTERN)	302.3	40.85	50
SAMOA (WESTERN) (MOBILE)	337.02	66.38	50
SAN MARINO	59.24	3.06	100
SAN MARINO (MOBILE)	92.93	28.59	100
SAO TOME & PRINCIPE	168.51	102.13	100
SAO TOME & PRINCIPE (MOBILE)	203.24	127.66	100
SAUDI ARABIA	168.51	18.38	20
SAUDI ARABIA (MOBILE)	203.24	43.91	20
SENEGAL	168.51	30.64	40
SENEGAL (MOBILE)	203.24	56.16	40
SERBIA	105.19	18.38	30
SERBIA (MOBILE)	139.91	43.91	30

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
SEYCHELLES	168.51	18.38	100
SEYCHELLES (MOBILE)	203.24	43.91	100
SIERRA LEONE	168.51	24.51	80
SIERRA LEONE (MOBILE)	203.24	50.04	80
SINGAPORE	92.93	3.06	10
SINGAPORE (MOBILE)	127.66	30.64	10
SLOVAKIA	75.57	3.06	20
SLOVAKIA (MOBILE)	110.3	30.64	20
SLOVENIA	105.19	3.06	20
SLOVENIA (MOBILE)	139.91	30.64	20
SOLOMON ISLANDS	168.51	102.13	100
SOLOMON ISLANDS (MOBILE)	203.24	127.66	100
SOMALIA	168.51	61.28	100
SOMALIA (MOBILE)	203.24	86.81	100
SOUTH AFRICA	105.19	3.06	20
SOUTH AFRICA (MOBILE)	139.91	30.64	20
SOUTH SUDAN	168.51	24.51	40
SOUTH SUDAN (MOBILE)	203.24	50.04	40
SPAIN	59.24	3.06	10
SPAIN (MOBILE)	92.93	30.64	10
SRI LANKA	151.14	18.38	30
SRI LANKA (MOBILE)	185.87	43.91	30
ST HELENA	168.51	102.13	100
ST KITTS & NEVIS	122.55	18.38	30
ST KITTS & NEVIS (MOBILE)	157.28	43.91	30
ST LUCIA	122.55	9.18	30
ST LUCIA (MOBILE)	157.28	34.72	30
St Pierre & Miquelon	122.55	30.64	100
ST PIERRE & MIQUELON (MOBILE)	157.28	56.16	100
ST VINCENT & GRENADINES	122.55	18.38	30
ST VINCENT & GRENADINES (MOBILE)	157.28	43.91	30
SUDAN	168.51	24.51	40
SUDAN (MOBILE)	203.24	50.04	40
SURINAME	168.51	40.85	40
SURINAME (MOBILE)	203.24	66.38	40
SWAZILAND	168.51	18.38	20
SWAZILAND (MOBILE)	203.24	43.91	20
SWEDEN	59.24	3.06	10
SWEDEN (MOBILE)	92.93	30.64	10
SWITZERLAND	59.24	3.06	20
SWITZERLAND (MOBILE)	92.93	30.64	20

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
SYRIA	168.51	61.28	30
SYRIA (MOBILE)	203.24	86.81	30
TAIWAN	168.51	6.12	10
TAIWAN (MOBILE)	203.24	30.64	10
TAJIKISTAN	139.91	24.51	30
TAJIKISTAN (MOBILE)	168.51	50.04	30
TANZANIA	168.51	18.38	40
TANZANIA (MOBILE)	203.24	43.91	40
THAILAND	168.51	6.12	10
THAILAND (MOBILE)	203.24	30.64	10
TOGOLESE REPUBLIC	168.51	30.64	80
TOGOLESE REPUBLIC (MOBILE)	203.24	56.16	80
TOKELAU	168.51	81.7	100
TOKELAU (MOBILE)	203.24	107.24	100
TONGA	168.51	40.85	80
TONGA (MOBILE)	203.24	66.38	80
TRINIDAD & TOBAGO	122.55	6.12	10
TRINIDAD & TOBAGO (MOBILE)	157.28	30.64	10
TUNISIA	122.55	18.38	60
TUNISIA (MOBILE)	157.28	43.91	60
TURKEY	105.19	8.16	10
TURKEY (MOBILE)	139.91	33.7	10
TURKMENISTAN	139.91	24.51	20
TURKMENISTAN (MOBILE)	168.51	50.04	20
TURKS & CAICOS ISLANDS	122.55	18.38	30
TURKS & CAICOS ISLANDS (MOBILE)	157.28	43.91	30
TUVALU	168.51	61.28	100
TUVALU (MOBILE)	203.24	86.81	100
UGANDA	168.51	18.38	30
UGANDA (MOBILE)	203.24	43.91	30
UKRAINE	122.55	18.38	20
UKRAINE (MOBILE)	157.28	43.91	20
UNITED ARAB EMIRATES	168.51	18.38	30
UNITED ARAB EMIRATES (MOBILE)	203.24	43.91	30
URUGUAY	168.51	18.38	20
URUGUAY (MOBILE)	203.24	43.91	20
USA	30.64	3.06	10
UZBEKISTAN	122.55	18.38	20
UZBEKISTAN (MOBILE)	157.28	43.91	20
VANUATU	168.51	81.7	70
VANUATU (MOBILE)	203.24	107.24	70
VATICAN CITY STATE	59.24	3.06	10
VENEZUELA	168.51	9.18	10
VENEZUELA (MOBILE)	203.24	34.72	10

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
VIETNAM	168.51	61.28	10
VIETNAM (MOBILE)	203.24	86.81	10
VIRGIN ISLANDS (UK)	231.83	30.64	30
VIRGIN ISLANDS (UK) (MOBILE)	267.57	56.16	30
VIRGIN ISLANDS (US)	302.3	9.18	10
VIRGIN ISLANDS (US) (MOBILE)	337.02	34.72	10
WALLIS & FUTUNA	168.51	102.13	100
YEMEN (AR & PDR)	203.24	40.85	40
YEMEN (AR & PDR) (MOBILE)	231.83	66.38	40
ZAMBIA	168.51	3.06	20
ZAMBIA (MOBILE)	203.24	30.64	20
ZIMBABWE	168.51	9.18	30
ZIMBABWE (MOBILE)	203.24	34.72	30

* Subject to subscription to Talk International.

Call rates to international destinations

Destination	Call Connection Fee (pence)	Standard Call Rate (ppm)		Talk International Call Rate* (ppm)	
		Daytime	Evening	Daytime	Evening
Satellite Phones	208.7	365.21	365.21	365.21	365.21

* Subject to subscription to Talk International.

Calls rates to fixed-fee numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
FF0	10.22	0	0
FF1	25.53	0	0
FF10	26.55	0	0
FF11	61.28	0	0
FF12	76.59	0	0
FF13	102.13	0	0
FF14	91.91	0	0
FF15	81.7	0	0
FF16	15.32	0	0
FF17	20.43	0	0
FF18	40.85	0	0
FF19	40.85	0	0
FF2	51.07	0	0
FF20	45.95	0	0
FF21	153.19	0	0
FF24	81.7	0	0
FF25	122.55	0	0
FF26	127.66	0	0
FF27	132.76	0	0
FF28	10.22	0	0
FF29	5.1	0	0
FF3	26.55	0	0
FF30	66.38	0	0
FF31	15	0	0
FF32	86.81	0	0
FF33	33.72	0	0
FF34	102.13	0	0
FF35	153.19	0	0
FF36	50	0	0
FF37	60	0	0
FF38	70	0	0
FF39	110	0	0
FF40	130	0	0
FF41	140	0	0
FF42	40	0	0
FF43	30	0	0
FF6	30.64	0	0
FF8	18.89	0	0
FF9	43.91	0	0

Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
FM1	13.24	19.35	14.25
FM10	13.24	31.61	24.46
FM11	13.24	31.61	24.46
FM12	13.24	31.61	24.46
FM13	13.24	31.61	24.46
FM14	13.24	31.61	24.46
FM15	13.24	31.61	24.46
FM16	13.24	31.61	24.46
FM17	13.24	31.61	24.46
FM2	13.24	31.61	24.46
FM3	13.24	19.35	14.25
FM4	13.24	19.35	14.25
FM5	13.24	19.35	14.25
FM6	13.24	31.61	24.46
FM7	13.24	31.61	24.46
FM8	13.24	31.61	24.46
FREE	0	0	0
FW1	13.24	15.05	15.05
FW10	13.24	10.22	10.22
FW12	13.24	13.2	13.2
FW2	13.24	14.25	11.86
FW3	13.24	15.84	12.65
FW4	13.24	15.39	9.4
FW5	13.24	14.37	11.63
FW6	13.24	13.2	10.57
FW7	13.24	12.26	12.26
FW8	13.24	18.38	14.3
FW9	13.24	16.81	16.81
I1	13.24	8.16	8.16
I10	13.24	10.22	10.22
I11	13.24	10.22	10.22
I12	13.24	10.22	10.22
I13	13.24	5.1	4.08
I14	13.24	7.19	4.64
I15	13.24	7.19	4.13
I16	13.24	4.08	4.04
I17	13.24	4.08	0.98
I18	13.24	3.57	0.92
I19	13.24	3.57	0.87
I2	13.24	10.22	10.22
I20	13.24	3.57	1.02
I21	13.24	7.13	5.1
I22	13.24	3.06	1.02
I23	13.24	3.06	1.02
I24	13.24	4.08	2.04
I25	13.24	3.06	1.02
I26	13.24	4.08	2.04

Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
I3	13.24	5.1	5.1
I30	13.24	8.16	7.13
I33	13.24	9.18	8.16
I4	13.24	4.08	4.08
I5	13.24	5.1	5.1
I8	13.24	8.16	8.16
I9	13.24	6.12	6.12
IN	11.24	3.06	3.06
INF1	13.24	15.32	15.32
MB1	13.24	30.64	20.43
MM1	15.32	5.1	5.1
MM2	25.53	5.1	5.1
MM3	51.07	4.08	1.53
MM4	15.32	4.08	1.53
MM5	20.43	4.08	1.53
MM6	25.53	4.08	4.08
MM7	25.53	5.1	2.55
MS1	13.24	13.28	7.14
N3	13.24	8.68	8.68
P0	13.24	153.19	153.19
P1	13.24	56.28	46.07
P10	13.24	51.07	51.07
P11	13.24	137.98	137.98
P12	13.24	25.53	25.53
P13	13.24	25.65	25.65
P14	13.24	35.85	35.85
P15	13.24	46.07	46.07
P16	13.24	51.17	51.17
P17	13.24	61.37	61.37
P18	13.24	71.6	71.6
P19	13.24	76.71	76.71
P2	13.24	56.28	51.17
P20	13.24	86.92	86.92
P21	13.24	92.03	92.03
P22	13.24	97.12	97.12
P23	13.24	102.24	102.24
P24	13.24	117.56	117.56
P25	13.24	127.76	127.76
P26	13.24	148.19	148.19
P27	13.24	10.33	10.33
P28	13.24	43.52	30.75
P29	13.24	33.81	19.52
P3	13.24	127.66	127.66
P30	13.24	61.37	40.96
P31	13.24	19.52	19.52
P32	13.24	23.6	23.6
P33	13.24	132.88	132.88

Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P34	61.28	66.41	66.41
P35	51.07	56.28	56.28
P36	45.95	51.17	51.17
P37	13.24	13.29	9.26
P38	13.24	11.34	11.34
P39	13.24	12.36	12.36
P4	13.24	56.28	56.28
P40	13.24	13.37	13.37
P41	13.24	14.41	14.41
P42	13.24	16.46	16.46
P43	13.24	153.19	153.19
P44	102.13	102.13	102.13
P5	13.24	56.28	56.28
P6	13.24	30.75	30.75
P7	13.24	76.59	76.59
P8	13.24	81.81	81.81
P9	13.24	15.44	15.44
PG1	13.24	6.12	2.55
PG10	13.24	7.13	7.13
PG11	13.24	8.16	8.16
PG12	13.24	9.18	9.18
PG13	13.24	10.22	10.22
PG14	13.24	10.22	10.22
PG15	13.24	10.22	10.22
PG16	13.24	7.13	7.13
PG17	13.24	7.13	6.12
PG18	13.24	8.16	5.1
PG19	13.24	8.16	5.1
PG2	13.24	9.18	7.13
PG20	13.24	9.18	7.13
PG21	13.24	5	2.04
PG22	13.24	4.08	4.08
PG23	13.24	8.08	4.04
PG24	13.24	9.18	9.18
PG25	13.24	10.22	10.22
PG26	13.24	4.08	3.06
PG27	13.24	5.61	5.61
PG28	13.24	6.64	6.64
PG3	12.26	4.04	1.52
PG4	13.24	6.12	5.1
PG5	13.24	5.1	4.58
PG6	13.24	12.41	12.41
PG7	13.24	14.26	14.26
PG8	13.24	5.1	5.1
PG9	13.24	6.12	6.12
PN1	13.24	24.51	16.34
PN10	13.24	38.3	35.74

Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
PN11	13.24	50.04	39.83
PN12	13.24	27.57	27.57
PN13	13.24	39.83	27.57
PN14	13.24	38.3	30.13
PN15	13.24	13.28	13.28
PN16	13.24	14.3	14.3
PN17	13.24	15.32	15.32
PN18	13.24	16.34	16.34
PN19	13.24	10.22	10.22
PN2	13.24	51.07	51.07
PN20	13.24	24.51	24.51
PN21	13.24	40.85	40.85
PN22	13.24	10.54	6.79
PN3	13.24	50.04	39.83
PN4	13.24	26.55	26.55
PN5	13.24	17.36	17.36
PN6	13.24	20.43	20.43
PN7	51.07	4.04	1.02
PN8	13.24	20.4	20.4
PN9	13.24	24	24
PNS0	13.24	5.04	5.04
PNS1	13.24	17.07	10.06
PNS2	13.24	32.68	22.47
PNS3	13.24	38.3	25.53
PNS4	13.24	41.92	28.93
Speaking Clock	30.64	0	0
UKL	11.24	10.22	10.22
UKN	11.24	10.22	10.22
UKR	13.24	8.08	4.04